

IOI Loders Croklaan

Let's create together



Report Overview

- IFT (Institute for Food Technologists) EXPO is the largest annual tradeshow
 IOI Loders Croklaan North America attends as an exhibitor.
- As the Marketing Manager, it is my responsibility to create the strategy and manage the execution of the show.
- In 2015 we were faced with a unique opportunity to capitalize on the recent ban of Trans Fat / PHO (partially hydrogenated oils) buy the FDA.
- This recap serves to highlight our strategy and tactics for the show as well as report results.



No PHO Café

Where Any Application is Possible





Independent Booth Evaluation



35 Standout Exhibit Ideas Selected by the E³ Exhibiting Effectiveness Evaluation Team

By Jefferson Davis, Competitive Edge & Judi Baker-Neufeld, Tradeshows Plus!

Contributions from Lisa Goodman E3 Evaluator



1. IOI LODERS CROKLAAN AMERICAS: Unique Café style exhibit was easily distinguished from the many straightforward corporate booths. "No PHO" message was on point for the target audience. Company effectively communicated products features and benefits using the chalkboard in the background similar to a bakery display.

Note: The full evaluation report has also been submitted



Our booth scored 12.95, well above the show average.

What the score means: 12-15 = Effective! Excellent exhibit appearance, solid messaging, good presentations and staff support. Pay attention to areas scoring below 4.5. It is possible to improve effectiveness with more creative and interactive strategies. Consider utilizing different technologies to grab attention, engage attendees and provide the information they need.



Event Statistics

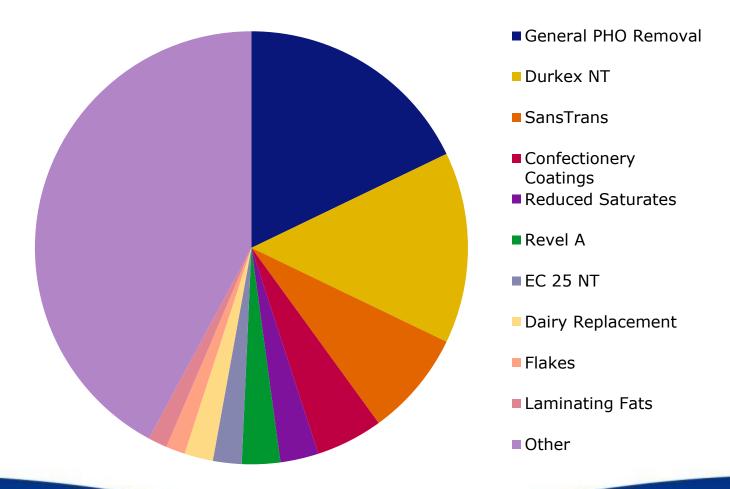




Leads

Collected 165+ Business Leads:

- 45 from existing customers
- o 120 from new potential customers





With the recent announcement from the FDA, the iron is hot, and our focus is PHO removal. The setting and messaging are intended to convey that IOI Loders Croklaan is the best company to partner with as we have been doing this for over 10 years. We are the PHO replacement experts. We will have a renewed focus on our trusted brands.

Any application is possible. This concept will be portrayed by showing a wide range of applications for which we have salutations. Palm oil, is the most versatile solution.





No PHO Café

Where Any Application is Possible





No PHO Café

Where Any Application is Possible



















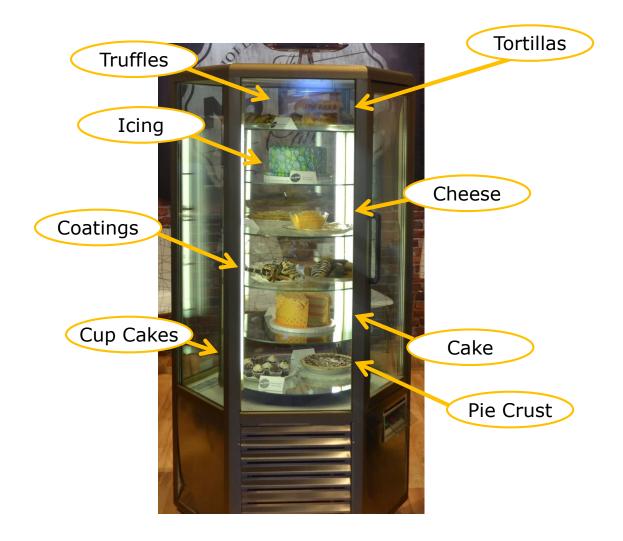
By serving coffee in branded cups, we assured attendees walked away with our message

Key customers were also given a branded thermos











Collateral



The Booth "Menu" served as the key take away piece of collateral with focus on IOI Loders Croklaan's proven brands

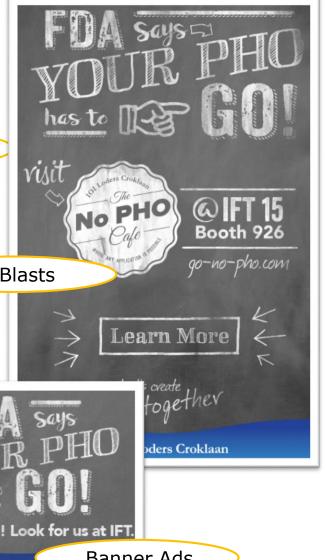






Pre-Show Communications





Understanding the PHO Ban

not "generally recognized as safe" or GRAS for use in human food. Major Provisions of the FDA Declaratory Order:

The U.S. Food and Drug Administration finalized and published its determination on June 17, 2015 that partially hydrogenated oils (PHOs), the primary dietary source of artificial trans-fat in processed foods, are

1. FDA has defined PHO a been hydrogenated iodine value (IV) great

Customer Letter

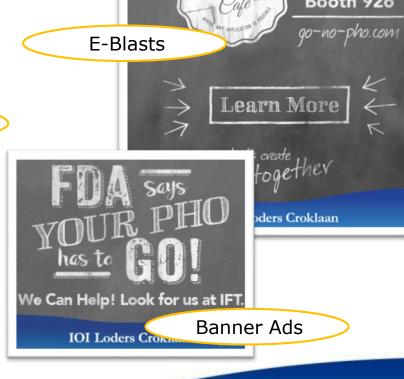
Set Up Your 15 Minute Consultation with Dr. Gerald McNeill

2. The FDA has also determined that Fully Hydrogenated Oil (FHO) contains less than 2% trans-fat, and the definition of FHO is near complete saturation with an iodine value (IV) value of 4 or less. The declaratory order is limited to PHOs only and

- 3. PHOs are not GRAS for use in any human foods.
- 4. The FDA order specifies a compliance date of no later than June 18, 2018.
- 5. Any interested party may seek food additive approval for one or more specific uses of PHOs, with data demonstrating a reasonable certainty of no harm of the proposed use. GRAS determination does not apply to naturally occurring
- 6. The PHO ban applies only to food for human consumption and does not include animal feed.

While the FDA has provided a 3-year period for compliance, we strongly







Show Communications









Durkex™ 500 NT Product Launch



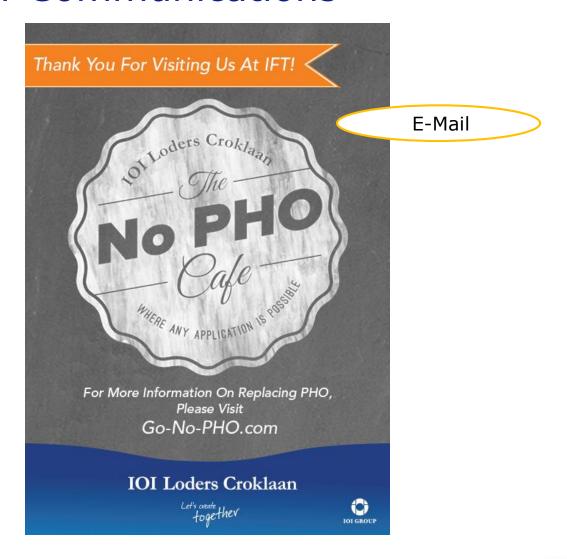
Many attendees were interested in our trans-free version of Durkex 500 with over 20 customers inquiring about more information and samples.

In addition, the product launch was a topic of conversation with editors who visited the booth.





Post-Show Communications





Interviews and Editorials

IFT15 NEWS

Awards & Competitions

Health & Wellness

Product Development

Sessions

Home » Product Development » VIDEO: Trans-Fat-Free Alternatives to PHOs











VIDEO: Trans-Fat-Free Alternatives to PHOs

JULY 13, 2015

NO COMMENTS

Last month, the U.S. Food and Drug Administration revoked the GRAS status of partially hydrogenated oils and their artificial trans fats, and has given food manufacturers three years to eliminate the use of PHOs in their products. Several ingredient suppliers at the IFT15 food expo are offering trans-fat-free alternatives to PHOs. Bob Swientek, Editor-in-Chief of Food Technology magazine, talks to IOI Loders Croklaan Americas and Qualisov about how they are helping product developers meet the challenge of removing partially hydrogenated oils while maintaining the functional requirements of taste, texture, and shelf life.





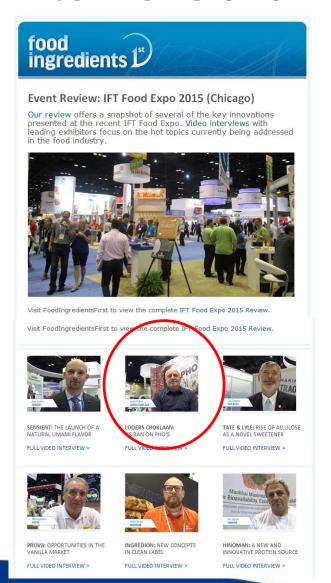
http://news.ift.org/2015/07/1

3/video-trans-fat-free-

alternatives-to-phos/



Interviews and Editorials



http://www.foodingredientsfirst.com/Vide o/The-US-Ban-on-Partially-Hydrogenated-Oils.html





Interviews and Editorials

FOODBUSINESS NEWS.



Prepared





Customer Event

Hosted over 80 customers for an evening dinner cruise from Navy Pier



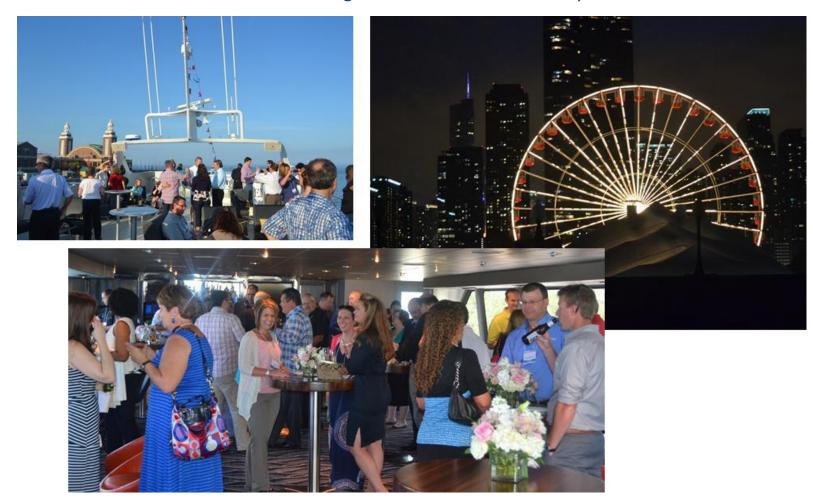






Customer Event

Hosted over 80 customers for an evening dinner cruise from Navy Pier





Key Leanings

Do More Of:

- Coffee Bar/Café theme was a huge draw and the creative and welcoming booth design helped us stand out
- PHO/FDA message was on target and attention getting
- Our purpose and VP was clear by looking at the booth
- Separate section for customer meetings
- o Donuts & muffins were a huge hit
- Escalators tied nicely to booth
- Coffee maker giveaway was not needed because we were so busy
- Booth schedule worked out well, with everyone having one day off to walk the show
- Launching a product at IFT was a good draw
- Display case of multiple items drew positive attention
- Customer event was well received and appreciated

Improvements For Next Year:

- Booth needed more vertical height
- IOI Loders Croklaan logo needed more prominence
- Need two lead scanners
- Cake pop quality was inconsistent
- Look into speaking opportunities
- o More storage



Let's create together

